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## End of Year Report

The link on the MG Program website for the end of the year report is:  
<http://mastergardener.wsu.edu/EndofYearReporting.html> Watch for separate email from Tonie Fitzgerald with details and instructions on reporting via WORQS and/or this form.

## Presentations at the National Extension MG Coordinators Conference

The national conference for Extension MG Coordinators, held in Spokane in September, was a great event. Brigitta and I were so proud of the participation by WSU MG Program Coordinators who were able to attend. Links to the presentations can be found at <http://create.extension.org/node/90753>. One thing that came of the conference is a commitment from some to work on developing resources (and using existing ones) at the national level for MG coordinators to use. Let me know if you would like to be involved on a task force to guide that effort. Our own Sharon Collman spoke one night about the first MG program that launched the national system. (She was a long haired, mini-skirted participant in that first class!)

## New page on MG Program website for online diagnostic help

At the WSU MG Coordinators' meeting on Sept 24<sup>th</sup>, Mike Bush summarized the online resources available to MGs for diagnostic help. These are now included on our MG program website. The link, formerly called "Pest Alert!" is now called "Diagnostic Resources" and contains the following links:

Hortsense link <http://pep.wsu.edu/hortsense/>

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PNW Handbooks (online versions) links for insect t disease and weed handbooks

- <https://pubs.wsu.edu/ItemDetail.aspx?ProductID=14290> (insect)
- <https://pubs.wsu.edu/ItemDetail.aspx?ProductID=14291> (disease)
- <https://pubs.wsu.edu/ItemDetail.aspx?ProductID=14292> (weed)

WSU Plant & Pest Diagnostic e-Network <http://www.dddi.org/wsu>

Pestsightings-hg listserv <http://lyris.cahe.wsu.edu>

BMSB link <http://mastergardener.wsu.edu/BMSB2011.html>

SWD link <http://mastergardener.wsu.edu/SWD2010.html>

## Facebook recommendations and policies for MGs

[WSU Extension Master Gardener Program Social Media Branding Policy.pdf](#)

[Approval Request for use of Social Media and Related Online Communications.pdf](#)

[Official WSU Extension Master Gardener Program profile image](#)

PowerPoint presentation by Brigitta Jozefowski "MGs on Facebook" at WSU MG Adv. Education Conference in Pasco, 2012

<http://mastergardener.wsu.edu/documents/mgsonfbpresentation.pdf>

Zobrist webinar "Using Facebook in Extension Programming": <http://breeze.wsu.edu/p9rzlzc3ox/>

## The 12,000 Rain Gardens Campaign

The 12,000 Rain Gardens Campaign is active in the Puget Sound region but their website

<http://www.12000raingardens.org/get-started.html> contains information applicable to other regions of the state. Spend some time on this site and think of ways to use the resources to inform MGs of water quality issues, continuing education opportunities, etc.

## Tools and Techniques for Managing and Resolving Conflict

A few of our coordinators have recommended these webinars... This three part series introduced a range of skills for managing and resolving conflict and is presented by [Amanda Murphy](#) from the [William D. Ruckelshaus Center](#)

1. *Session 1: Understanding and Responding to Conflict* The archived webinar can be found at this link: <http://breeze.wsu.edu/p66lvar7uu/>.
2. *Session 2: Effective Communication: The basis of conflict resolution* The archived webinar can be found at this link: <http://breeze.wsu.edu/p4fif87b8cg/>
3. *Session 3: A Framework for Problem Solving* The archived webinar can be found at this link: <http://breeze.wsu.edu/p972prb2f19/>

## 2013 National Extension Conference on Volunteerism

May 20-23, 2013 at the Bavarian Inn Lodge in Frankenmuth, Michigan

**Purpose:** To provide an opportunity for sharing and learning the latest research and trends in volunteerism; gain innovative ideas for reaching new volunteers, investigating best practices for developing and retaining current volunteers; strengthen volunteer management efforts; gather tools and skills through interactive sessions and networking with colleagues; and develop plans to utilize new resources.

**Intended Audience:** National, state, regional and county professional Extension staff from all Extension program areas who are interested in building the capacity of volunteers into program efforts; as well as those who are interested in creating an effective volunteer delivery system within their programs.

### Important Information and Dates:

- Call for Proposal Instructions Attached. Interactive Call for Proposal Form is available at: <http://www1.extension.umn.edu/youth/mn4-H/necv/>
- Deadline for Submitting Proposals: November 15, 2012
- Conference Website Accessible: December 1, 2012

- Notification of Accepted Proposals: December 17, 2012
- Confirmation of Acceptance: January 15, 2013
- Early Bird Registration: February 1 - March 18, 2013
- Registration Deadline: April 19, 2013